

## Changes to DuraVent DirectVent<sup>®</sup> Pro Galvanized Steel Pipe

As part of our efforts to continually improve our product offerings, we have started a Two-Phase change to our DirectVent Pro product line. The First Phase includes the DVA outer pipe laser-welded instead of lock-seamed. A laser-welded outer provides a stronger seam, rounder pipe, and a better seal at the joints. We have been laser welding the outers on all our black painted DVA, as well as our pipe extensions, adjustables, and all elbows for more than five years. We will now increase that manufacturing process to include all galvanized pipe lengths in 4" x 6 5/8" and 5" x 8" DVA.

The Second Phase will involve laser welding the inner pipe. This Phase will not begin until next year, and we will update you on this Phase as the year progresses.

Laser welding will require us to remove the hemmed end. It is not possible for us to make a hemmed product with a laser weld. We will also eliminate the bead on the female end to give the pipe a smoother, more appealing look. With five years' experience with our laser-welded black pipe, we have found no increase in damage due to the removal of these features.

There are no part number changes, nor will there be a price difference. There will be a part label size increase due to language requirements in Canada.

Production has already started, and we are shipping this product now. This is a running change. The laser-welded product is interchangeable with the lock-seamed product, so no inventory segregation is needed. As the popularity between SKUs is different, you may see the laser-welded product sooner in some SKUs than in others. This is unavoidable.

We believe these changes will help with installation and performance of your direct vent installations. This will keep DuraVent DirectVent as the most preferred brand of direct vent in the market.

If you have any questions, please contact your local DuraVent Regional Manager.

Please visit [duravent.com](http://duravent.com).

For current pricing and availability, please call customer service at (800) 835-4429.

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