

SUBJECT: New Product Launch and Discontinuation
DATE: December 1, 2023
PRODUCT: Ultimate Stove Pipe, Security Chimneys Double Wall Black, Duravent DDW

Coming Q1 2024 - New Ultimate StovePipe

Duravent Group is pleased to announce the upcoming 2024 launch of the new Ultimate Stovepipe (USP) to Security Chimneys and Duravent Canada customers. Ultimate Stovepipe is the next generation in double-wall stovepipe and exclusive to hearth professionals. Available in 6-, 7- and 8-inch diameters, the new Ultimate Stovepipe product line offers optimal performance, fit and finish, and a complete line of double wall components to complete your installations. It is designed to go together easily, and provide the sleek, smooth, clean appearance that will compliment any wood stove.

The new product line will be open to order starting February 2024 as part of the early buy program.

Ultimate Stovepipe will be stocked in Laval with the standard 8-day lead time. Shipments will begin April 1st, 2024.

Pricing, Part Numbers and Catalog information will be available in December with additional product launch materials available early 2024. A price list and discount multiplier are available from your regional sales manager.

Security Chimneys Double Wall Black & Duravent DDW Discontinuation

Duravent Group is planning to phase out Security Chimneys Secure Black Double Wall (DL) stovepipe and Duravent (Canada) DDW stovepipe in early Q2 2024, after the successful customer transition to Ultimate Stovepipe.

Duravent Group will continue to honor the limited lifetime warranty. Should you need to file a warranty claim please follow the standard claim procedure on the warranty document.

Thank you for your support through this product transition. Please contact your Regional Sales Manager with any questions or concerns.

